

Privacy Policy Personal Data Protection

For the purposes of providing the Services, Laboratoires Dujardin-Salleron is required to collect and process the personal data of its users (hereafter referred to as the “Users”).

This privacy policy, implemented by Laboratoires Dujardin-Salleron, is intended to provide the Users with a summary and overview of the processing of personal data carried out by Laboratoires Dujardin-Salleron.

Laboratoires Dujardin-Salleron attaches particular importance to the respect for the privacy of the Users and of the confidentiality of their personal data, and is thus committed to processing the data in compliance with the applicable laws and regulations, and in particular Law No. 78-17 of 6 January 1978 relating to Information Technology, Data Files and Civil Liberties (hereafter referred to as the “Data Protection Act”), and Regulation (EU) 2016/679 of the European Parliament and of the Council of 27 April 2016 on the protection of natural persons with regard to the processing of personal data and on the free movement of such data.

Data collected

Laboratoires Dujardin-Salleron collects data from Users in order to make the Services for which they have subscribed to the platform available to them.

The mandatory or optional nature of the data provided (in order to complete the Users’ registration and to render the Services) is indicated at the time of collection by an asterisk.

Purposes

The personal data collected by Laboratoires Dujardin-Salleron during the provision of the Services is necessary for the performance of the contracts concluded with the Users, or to allow Laboratoires Dujardin-Salleron to pursue its legitimate interests while respecting the rights of the Users. Certain data may also be processed based on the Users’ consent.

The purposes for which Laboratoires Dujardin-Salleron processes data are the following:

- commercial and accounting management of the contract;
- management of customer acquisition and marketing activities;
- the improvement of the Users path on the site;
- more generally, any purpose referred to in Article 2 of Deliberation No. 2012-209 of 21 June 2012 creating a simplified standard for the automated processing of personal data relating to the management of users and prospects.

Recipients of the data

The personal data collected is intended for LDS’ commercial and accounting departments. It may be transmitted to de Laboratoires Dujardin-Salleron’s subsidiaries, or to third-party data processors which

Laboratoires Dujardin-Salleron is authorized to use within the context of the performance of its Services.

Laboratoires Dujardin-Salleron implements guarantees ensuring the protection and security of this data, in compliance with applicable rules and regulations.

Laboratoires Dujardin-Salleron does not transfer or rent personal data to third parties for marketing purposes without the express consent of the Users of Laboratoires Dujardin-Salleron.

In addition, personal data may only be disclosed to third parties for purposes other than marketing in the following cases:

- with their authorisation;
- at the request of the competent legal authorities, upon judicial request, or in the context of a legal dispute.

Rights of Users

In accordance with applicable rules, the Users have the right to access and rectify their personal data, which enables them to rectify, complete, update, or delete data that is inaccurate, incomplete, ambiguous, or outdated, or whose collection, use, communication, or storage is prohibited.

Where applicable, the User may request the portability of their personal data or, where the legal basis for the processing is consent, withdraw their consent at any time.

The Users may exercise their rights by sending an email to info@dujardin-salleron.com or a letter to:

Laboratoires Dujardin-Salleron
872 Route de la Gare
37210 Noizay

The Users may unsubscribe from Laboratoires Dujardin-Salleron newsletter or marketing emails by following the unsubscribe links in each of these emails.

In the event of a dispute, the Users may file a complaint with the CNIL, for which contact details may be found at <http://www.cnil.fr>.

The Users may access detailed information on the use of their personal data, in particular concerning the purposes of the processing, the legal bases enabling Laboratoires Dujardin-Salleron to process the data, its storage period, its recipients, and, where applicable, its transfer to a country outside the European Union as well as the related compliance guarantees put in place for such transfers. To do so, the User can send their request by email to info@dujardin-salleron.com

Processing requests for information or customer complaints

The Users may access detailed information on the processing requests. To do so, the User can send their request by email to qualite@dujardin-salleron.com

Receipt of requests for information or complaints

The information can reach the company Dujardin-Salleron according to three channels:

- by letter:

Laboratoires Dujardin-Salleron
872 Route de la Gare
37210 Noizay

- by email: info@dujardin-salleron.com

- by phone or fax:

Phone: +33 (0)2 47 25 58 25
Fax : +33 (0)2 47 25 58 30

All requests for information or complaints are tracked and archived. All the claims received by Laboratoires Dujardin-Salleron are the subject of a copy classified in a specific file "Customer complaint". The original of the letter of complaint is filed in the relevant customer file.

Subcontractor

The User is informed, and expressly agrees, that in the context of the Services, LDS may have recourse to subcontractors who will have access to / process the personal data received by the User. The list of subcontractors concerned is as follows:

Service	Subcontractor
Hosting	OVH
Development	P-ure

Modification of the Privacy Policy

Laboratoires Dujardin-Salleron reserves the right to change this Privacy Policy to comply with changes in the applicable laws and regulations.

The Users shall be notified of any changes made to this policy via our website or by email at least thirty days prior, when possible, to their entry into force.

Contact

Any questions about Laboratoires Dujardin-Salleron's Privacy Policy can be directed by email to info@dujardin-salleron.com or by mail to:

Laboratoires Dujardin-Salleron
872 Route de la Gare
37210 Noizay